

Northern Ireland NIAIC Alert

Immediate Action

Ref: NIA/2013/002 Issued: 29 August 2013 at 15:00

Product

All Fire Rated Glass supplied from a company called 'Glassworks Ireland Ltd' and marked as Pyroguard.

Problem

Counterfeit fire rated glass has been found on an HSC hospital site. The glass was marked with a stamp bearing the names of Glass Works Ireland and Pyroguard. Customers of this glass may also have been supplied with an accompanying certificate which indicated that the glass was an authentic product from CGI International, the manufacturer of Pyroguard fire glass.

Pyroguard is a recognised, approved and certified Fire Rated glass, however 'Glassworks Ireland Ltd' have not purchased this product from the manufacturer.

Action

- Estates Managers should check all glass fitted from 2011 which required a fire rating and make a register of glass marked with the names Glass Works Ireland and Pyroguard.
- The register should then be cross referenced with the contractor/installer/supplier to confirm the authenticity of the fire glass.
- If any glass is found to be counterfeit you should arrange to take appropriate action and report all occurrences to the NIAIC.
- Where there is uncertainty regarding the legitimacy of any glass, you should check with the contractor/installer/supplier and or the glass manufacturer.

Action by

All Estates Managers and FM suppliers

Contact

As appropriate :-
Your local Supplier/Installer/contractor
or
Trevor Crossley
CGI International
Tel: 01942 710 723

SABS Deadline

Action underway – 9th Sept 2013
Action Complete – 30th Sept 2013

Background

The NIAIC have been made aware that counterfeit fire glass has been found in at least one HSC Trust's premises. The glass was marked with the names Glass Works Ireland and Pyroguard and may not have the correct fire rating. The brand name of Pyroguard relates to a legitimate fire rated glass designed to meet regulatory fire requirements internationally, this product is manufactured by The CGI Group and has not been supplied to 'Glassworks Ireland Ltd' (Unit 6, Hillview Industrial Estate, Randalstown, Antrim BT41 2ED).

It is known that 'Glassworks Ireland Ltd' has supplied glass to a number of contactors and installers who have worked for Trusts across Northern Ireland. At present we are unaware of the amount of counterfeit glass which may be installed in the HSC or other premises.

Glass which has been identified as counterfeit has been marked with a stamp similar to one shown below. Also see the appendix for an official statement from CGI International and further photos of the legitimate and counterfeit products.



This is an example of a fraudulent stamp. Note that the supplier's name is in the middle.

At this point there is no concern regarding Pyroguard products supplied by other companies and this alert only relates to glass supplied by 'Glassworks Ireland Ltd'. CGI, the manufacturers of legitimate Pyroguard glass products, can be contacted by customers who believe they have been sold a Pyroguard product from an unauthorised source. For technical advice and guidance please call +44 (0)1942 710 723 or for further information on Pyroguard and their Technical Licensing Programme, please visit www.pyroguard.eu

Action

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- If any glass is found to be counterfeit you should arrange to take appropriate action and report all occurrences to the NIAIC.
- Where there is uncertainty regarding the legitimacy of any glass, you should check with the contractor/installer/supplier and or the glass manufacturer.

Onward Distribution

All Estates staff
Fire and Safety Officers
Health and Safety Officers

Contacts

As appropriate :-

Your local Installer/contractor/supplier
or
Trevor Crossley
CGI International
Tel: 01942 710 723

Regional Information (Northern Ireland)

Enquiries in Northern Ireland should be addressed directly to NIAIC quoting the reference of Alert NIA-2013-002 and should be addressed to:

Northern Ireland Adverse Incident Centre (NIAIC)
Health Estates Investment Group
Room 17, Annex 6
Castle Buildings
Stormont Estate
Dundonald
BT4 3SQ

Tel: 028 9052 3868
Fax: 028 9052 3900
Email: NIAIC@dhsspsni.gov.uk

HOW TO REPORT ADVERSE INCIDENTS

Adverse Incidents relating to medical devices, non-medical equipment, plant and buildings should be reported to NIAIC as soon as possible. Advice on how to report is given in DB2010-001. If you are in doubt about how to report incidents, please speak to your liaison officer or contact NIAIC using the telephone number provided. Adverse Incident reporting forms and an on-line reporting facility are available on the NIAIC website at www.dhsspsni.gov.uk/niaic

***Heath Estates Investment Group is part of
The Department of Health, Social Services and Public Safety***

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Addressees may take copies for distribution within their own organisations

APPENDIX

22nd August 2013

Official Statement Relating to Glassworks Ireland

Further to the police appeal relating to the investigation into allegations of fraud and supply of fire-resistant glass by Glassworks Ireland, Pyroguard manufacturer, CGI International, has issued the following clarification and advice:

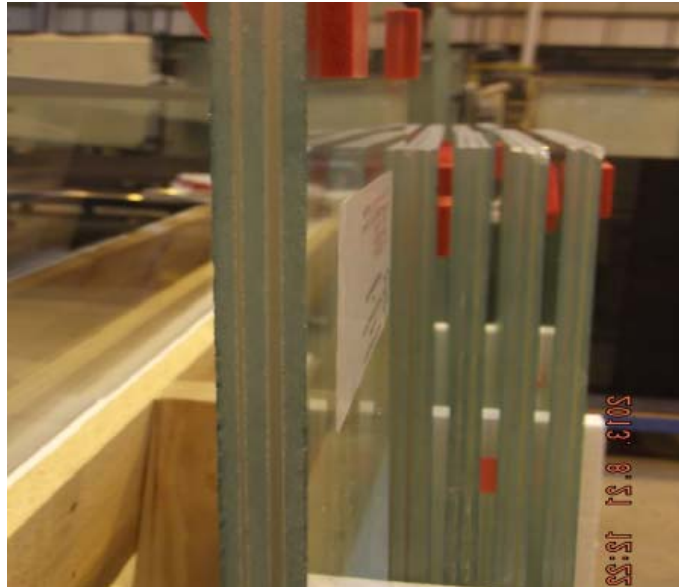
- CGI International has **never** directly supplied Pyroguard products to Glassworks Ireland.
- CGI International operates a stringent Technical Licensing Programme and Glassworks Ireland is **not** approved under this scheme.
- Only approved partners are licensed to process and stamp Pyroguard.
- A full list of approved partners is available at www.pyroguard.eu
- In the event Glassworks Ireland had bought from an approved Pyroguard stockist the glass would have been stamped with the approved stockist name, **not** Glassworks Ireland.
- Any glass stamped with Pyroguard and sold into the market by an unauthorised source is fraudulent.

CGI International takes safety, security and compliance extremely seriously, which is why we have a Technical Licensing Programme in place and why all Pyroguard products have independent test evidence to certify them for use in specific applications.

If you believe you have been sold a Pyroguard product from an unauthorised source, please contact Trevor Crossley, Technical Administrator on +44 (0)1942 710 723 who will be able to provide technical advice and guidance.

For further information on Pyroguard and our Technical Licensing Programme, please visit www.pyroguard.eu

Genuine 11mm Pyroguard fire glass



- 3 panes of 3mm float glass
- 2 layers of 1mm fire resistant resin
- There are two Pyroguard products of this composition which offer 30 mins integrity and 60 mins integrity.

Genuine stamp



This is an example of a genuine Pyroguard stamp which is used by CGI International and approved processing partners to confirm that a product is certified for use in a specific fire-rated application. Note that the brand name is at the top, the standard (EN14449) and impact rating (2B2) are in the middle with the supplier name at the bottom (CGII)

Fraudulent 11mm fire-resistant glass



- 2 panes of 5mm float glass
- 1 layer of 1mm standard PVB (non fire-resistant)
- This product has been illegally stamped and fraudulently sold as Pyroguard. It is **not** Pyroguard fire-resistant glass.

Fraudulent stamp



This is an example of a fraudulent stamp. Note that the supplier's name is in the middle and the only standard quoted is EN14449.